



BillCore Compliance & Regulatory Alignment Statement.

As a professional medical billing service provider, **BillCore** operates in alignment with the ethical and regulatory frameworks that govern the South African healthcare industry. While we are **not directly regulated by the Health Professions Council of South Africa (HPCSA)**, we work exclusively with HPCSA-registered healthcare professionals and fully support the ethical standards required of them.

Our Role.

BillCore acts as an administrative and financial support partner to healthcare practitioners. We do not diagnose, treat, or engage in any clinical work. Instead, we provide services such as:

- Capturing and submitting claims to medical aids,
- Payment reconciliation and follow-ups,
- Managing chronic and day-to-day billing workflows,
- Ensuring claims align with tariff codes and medical scheme rules.

Regulatory Position.

- **HPCSA:** BillCore is not required or eligible to register with the HPCSA, as we are not healthcare providers ourselves.
- **BHF (Board of Healthcare Funders):** Where applicable, we operate with a valid PCNS (Practice Code Number) to submit claims on behalf of our clients.
- **POPIA:** We are fully compliant with the Protection of Personal Information Act (POPIA) and take data privacy seriously in every part of our work.



Our Ethical Commitment.

Although we are not under the direct jurisdiction of the HPCSA, we align with its principles by:

- Submitting accurate and transparent claims,
- Never engaging in or supporting fraudulent, inflated, or duplicate claims,
- Ensuring billing accurately reflects services rendered by the practitioner,
- Respecting doctor-patient confidentiality and data integrity at all times.